

**JUDICIAL COUNCIL OF CALIFORNIA**  
**Statewide Self-Represented Litigants eServices Portal - TCAS-2017-06-MS**  
**QUESTIONS AND ANSWERS**  
**Sept. 11, 2017**

- 1) **Is the JCC seeking single or multiple partners?**  
The JCC views this project as having several phases and rolling out modules and services as they become available.
- 2) **What is the ETA the RFP will be released?**  
There are no firm dates right now but we anticipate we will be ready to release the RFP in the 2<sup>nd</sup> quarter of year 2018.
- 3) **Is the JCC seeking commercial or open-source solutions?**  
The Judicial Council will consider both Open-Source and proprietary content management platforms.
- 4) **When does the JCC plan to have the Self Represented Litigants program in place?**  
We anticipate one year to deliver the final product.
- 5) **How much detail does the JCC want in response to the RFI?**  
The RFI is for collection of information to create the RFP which will then lead to a contract. We are not looking for detailed schedule, as much as we are looking for information on solutions and approximate costs.
- 6) **Who is the vendor of JCC's existing Document Assembly system?**  
Currently the JCC utilizes HotDocs as well as a system called "Guide & File" which is proprietary system from one of our case management vendors.
- 7) **Who is the vendor of JCC's existing e-Filing?**  
There is no single vendor for e-filing. The Appellate courts of California use ImageSoft Corp.
- 8) **Who is the vendor of JCC's existing Identity Management system?**  
The JCC does not have an Identity Management vendor.
- 9) **Who is the vendor of JCC's existing Customer Relationship Management (CRM) system?**  
The JCC does not have current CRM system.
- 10) **Does JCC require the solution be FISMA compliant?**  
FISMA compliance is desirable.
- 11) **Does JCC require the solution be CJIS compliant?**  
CJIS compliance is currently not a requirement.
- 12) **Does JCC require the solution be hosted in a FedRamp High data center?**  
This is not a JCC requirement.
- 13) **What type of procurement vehicle does JCC envision using for the procurement?**  
The JCC will ultimately issue an RFP once funding sources are identified.
- 14) **How does JCC prefer to roll out the solution? Centralized or by County? Pilots?**  
The JCC is open to roll-out strategy recommendations.
- 15) **What is the expected Subject Matter Expertise that will be contributed by JCC? County Courts? Or vendor?**  
Content-specific subject-matter expertise will be provided by JCC staff and participating Superior Court staff.
- 16) **Does JCC envision offering Subject Matter Experts with knowledge of legal procedure in the state of CA or will the vendor be expected to provide that expertise?**  
Content-specific subject-matter expertise will be provided by JCC staff and participating Superior Court staff.
- 17) **Does JCC have an existing LMS provider? If so, which vendor?**  
No, the JCC does not have a current LMS provider.