

Answers to Questions Submitted by Potential Proposers

1. Is there a previous contract for this equipment?

Answer: Yes

2. Who is the vendor currently servicing the equipment?

Answer: Xerox Corporation

3. What was the cost of the last year's contract and is this the same equipment as last year's contract?

Answer: The current contract should have nothing to do with the bidder's proposal. The equipment is the same with the addition of the WorkCentre BookMark 40.

4. Is the contract available for viewing?

Answer: Please refer to rule 10.500, California Rules of Court, which governs public access to judicial administrative records.

5. Is there a service history available?

Answer: No

6. Is all the equipment up and running?

Answer: Yes

7. In section 1.0 Description of Services and Deliverables:

Part 1.3 A -- regarding regular monthly maintenance -- providing a regularly scheduled monthly maintenance visit can be excessively costly and unnecessary. In response to a service call being placed for technical issues the technician performs a complete inspection and cleaning. Would this process suffice?

Answer: Yes

Part 1.3 B -- are you asking that staples be included in the pricing proposal?

Answer: Yes, but it may be included as optional.